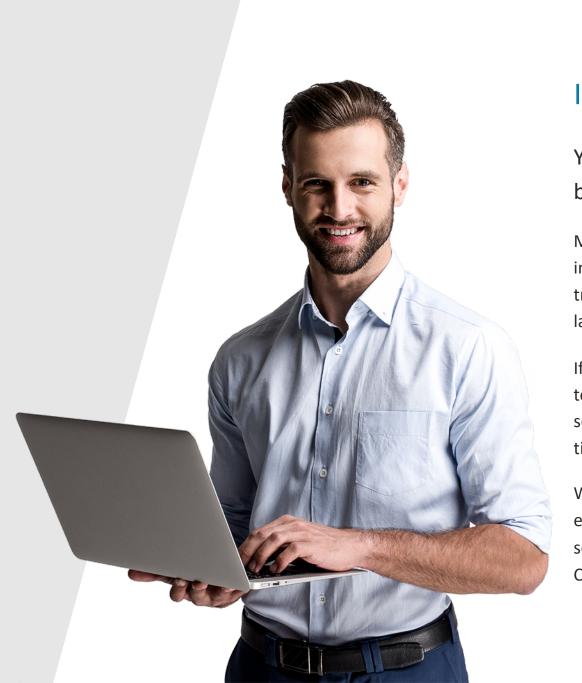# MDB
SERVICE CONSULTING

Workload Automation Managed Service

Overview

Introduction

You are already aware orchestrating workloads is a business-critical function, just don't forget it.

Many Control-M Workload Automation customers currently use their own in-house IT Operations teams to maintain their solution. With digital transformation driving changes in teams IT environment, coupled with lack of skills to evolve the solution; it might be time for a change.

If you've ever scoffed at the idea of outsourcing your Control-M support to a third-party provider because you think your current Control-M solution is fine, or because of concerns about service or cost, now is the time to reconsider.

With deep technical knowledge of the Control-M platform, combined with extensive enterprise experience of managing complex, business critical IT solutions; MDB Service Consulting has developed and delivers the first Control-M Managed Service.

A Unique Managed Service

We do the work, so you don't have to

We manage your on-premise or cloud hybrid solution for you, including sandbox, development, test, pre-production and production environments.

Our Managed Service includes:

- Ongoing maintenance of software and system upgrades

- Active management and monitoring of your solution including running automated scripts and proactive alerting

- Regular review of workload jobs and their effectiveness

- Monthly reporting of workloads including successes and any issues

- Frequent review of workload demand and future requirements management, including jobs consumed and capacity planning

Why it's an easy choice

Our Managed Service gives you:

Immediate Savings: Outside of your license renewal, we can deliver in-year savings through the redirection of resources to support other digital transformation programs; infrastructure cost reduction; and leveraging new, enhanced automation capabilities without the need for training and development.

Flexibility: A consumption-based, scalable solution, perfect for today's agile business needs. As you grow, we adapt our cost-effective solution.

Expertise: We take our experience with big enterprises and make it accessible to businesses at every stage of growth.

Innovation: As Control-M Workload Automation specialists, we continuously integrate the latest innovations within our solution so that you derive the maximum value from your investment.

25%

average cost savings over existing run costs

The Benefits

Focus your resources

Free up your employees to focus on other service areas, through resource augmentation. You decide what level of service you require, whether that means just keeping the lights on or a comprehensive managed service encompassing your complete Control-M service.

Scale to Support You

As your technology needs evolve over time, you'll need to scale your Control-M either up or down to accommodate them. We offer advanced services such as proactive monitoring, upgraded services release management, reporting, and more to get the greatest value and scalability out of our partnership.

Support Whenever You Need It

24/7 flexibility, on-call options and weekend support across multiple time zones. You can rest assured that help is available whenever you need it.

Customer success

The impact of failures has been reduced by up to

80%

UK Power Networks

UK Power Networks serves more than eight million homes and businesses across London, the South East and the East of England.

The technical implementation of our solutions means that UKPN now have a fully supported WLA platform, with no need to worry about upgrades or software fixes. The managed service ensured solutions were implemented with accuracy, consistency, and reliability.

" their flexible workload automation solutions help organisations like UK Power Networks evolve and meet their targets by freeing up time and resources while cutting costs and minimising risk."

DAVE ROBERTS, UK POWER NETWORKS CHIEF INFORMATION OFFICER

Conclusion

There are many benefits to be had working with MDB Service Consulting as your trusted IT partner. As the only Control-M Managed Service Provider, we especially love it when a client 'gets it' and trust us to manage their network. UK Power Networks and IPSI are just two of the customers we support.

Here at MDB Service Consulting Ltd, we're dedicated to helping businesses like yours achieve organizational success and embrace digital transformation through the power of the Control-M Managed Services model.

Ready to transform your business? Let's get started together

Visit MDB to find out more.

About MDB

As experts in digital transformation, we can help you move beyond traditional workload automation to take advantage of the latest technology that will optimise resources, reduce risk and streamline your processes.

Ask us about our FREE Control-M health and value check.

MDB SERVICE CONSULTING

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Registered Partner

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